



Fleur Telecom Mobile Roaming and Out of Bundle Rates

1. Mobile roaming

With Fleur Telecom, you are able to roam like you're at home with your mobile bundle. If you exceed the bundle allowance, charges will apply.

Zone	Calling in-zone or back to the UK (per minute)	Calling between European zones (per minute)	Calling outside European zones (per minute)
Europe zone 1	Included in bundle*	Included in bundle*	Included in bundle*
Europe zone 2	Included in bundle*	Included in bundle*	Included in bundle*
Asia Pacific	80p	£1.50	£2
USA & Canada	£1.35	£1.50	£2
Rest of world 1	£1.65	£1.65	£2
Rest of world 2	£2	£2	£2

Zone	Text price (per SMS)
International SMS	Included in bundle*
Roaming SMS back to UK	Included in bundle*
Roaming SMS Europe zone 1	Included in bundle*
Roaming SMS Europe zone 2	Included in bundle*
Roaming SMS rest of the world zone 1	£0.35
Roaming SMS rest of the world zone 2	£0.50
Roaming data per MB in Europe zone 1	Included in bundle*
Roaming data per MB in Europe zone 2	Included in bundle*
Roaming data rest of the world zone 1	£3 per MB
Roaming data rest of the world zone 2	£6 per MB

*Included in bundle – please ensure you are aware of your bundle allowance as once this limit has been exceeded, you will be charged Out of Bundle Rates which are detailed in the Pricing section of our website.

Aerospace & maritime services – The cost of using your phone when in the air or at sea.

Zone	Making a call (per minute)	Receiving a call (per minute)	Sending a text (per text)	Sending a picture message (per message)	Using data (per MB)
Aerospace	£1.67	£1.25	70.80p	37.5p	£5 per MB up to 5MB £25 per 5MB after that
Maritime	£2	£1.50	85p	45p	£6 per MB up to 5MB £30 per 5MB after that

Note: Calls from the UK to overseas destinations are charged at international calling rates.

Roaming zone appendix

A list of roaming zones and destinations is detailed in full below.

Europe Zone 1: Austria; Belgium; Bulgaria; Canary Islands; Croatia; Cyprus; Czech Republic; Denmark; Estonia; Finland; France; French territories; Germany; Gibraltar; Greece; Hungary; Iceland; Ireland; Italy (inc. Vatican City); Latvia; Liechtenstein; Lithuania; Luxembourg; Malta; Monaco; Netherlands; Norway; Poland; Portugal (inc. Madeira); Romania; Slovakia; Slovenia; Spain (inc. Balearic Islands); Sweden

Europe Zone 2: Channel Islands (inc. Guernsey, Jersey) & the Isle of Man; Faroe Islands, San Marino; Switzerland; Asia Pacific Zone: Australia; New Zealand; Singapore; South Africa; Taiwan; Thailand; Turkey

USA & Canada Zone: USA; Canada

Rest of world zone 1: Afghanistan, Albania, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Benin, Bermuda, Bhutan, Bonaire, Bosnia & Herzegovina, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Cambodia, Cameroon, Canada, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Democratic Republic of Congo, Peoples Republic of Congo, Costa Rica, Curacao, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, FIJI, French Polynesia, Gabon, Georgia, Ghana,



Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea, Kuwait, Laos, Lesotho, Macau, Macedonia, Madagascar, Malaysia, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saba (Netherlands Antilles), Samoa Western, Saudi Arabia, Serbia, Seychelles, Singapore, Sint Eustatius (Netherlands Antilles), Sint Maarten, Solomon Islands, South Africa, South Sudan, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Thailand, Tonga, Trinidad & Tobago, Turks & Caicos, Uganda, Ukraine, United Arab Emirates, United States of America, Uruguay, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia

Rest of world zone 2: Algeria, American Samoa, Belarus, Bolivia, Cape Verde, Gambia, Guinea, Guinea-Bissau, Kyrgyzstan, Liberia, Macau, Malawi, Mauritania, Mauritius, Senegal, Sierra Leone, Zimbabwe

Rest of world zone 3: Andorra, Burundi, Libya, Mali, Namibia, Nepal, Sao Tome and Principe, Tunisia

Rest of world zone 4: Angola, Ascension Islands, Australian External Territories, Belize, , Comoros, Cook Islands, Cuba, Diego Garcia, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Greenland, Kiribati, Lebanon, Maldives, Marshall Islands, Micronesia, Midway Island, Nauru, New Caledonia, Niue, Norfolk Island, North Mariana, Palau, Saint Helena, Somalia, St Pierre & Miquelon, Syria, Timor (East), Tokelau, Turkmenistan, Tuvalu, Wallis & Futuna.

2. Out of bundle rates

Usage charges	Price
Calls to other UK Vodafone mobiles	45.84p per minute
Calls to other mobiles	45.84p per minute
Calls to UK landlines	45.84p per minute
Calls to any Channel Island and Isle of Man mobile and landline (starting 01481, 01534, or 01624)	45.84p per minute
Standard UK text message (SMS)	29.17p per message
Standard UK picture message (MMS)	45.84p per message
Standard video message	45.84p per message
Video calling to any Vodafone UK mobile	45.84p per minute
Video calling to other UK mobile networks	45.84p per minute
Video calling to international mobile networks	47.50p per minute
Calls to Europe	£1.25 per minute
Calls to North USA/Canada	£1.25 per minute
Calls to rest of the world	£1.67 per minute
Text message (SMS) international	29.17p per message
Non-geographical (084s & 087s)	Access charge of 45.84p a minute (one-minute minimum call charge), plus a service charge*
Freephone (0800s & 0808s)	Free of charge
Radio paging services (starting 076)	45.84p per call
Personal numbering services (starting 070)	45.84p per minute (one minute minimum call charge)
Call forwarding services (e.g. 07744, 07755)	45.84p per minute (one minute minimum call charge)
Premium rate numbers (starting 09)	Access charge of 45.84p per minute (one minute minimum call charge), plus a service charge*
Calls to directory numbers (118)	Access charge of 45.84p per minute (one minute minimum call charge), plus a service charge*
Browsing mobile internet and data usage	5p per MB UK data

* A service charge also applies for calls to service numbers. The organisation offering the service needs to advertise the service charge for the number alongside their service number.