

Mobile Roaming Rates



From 1st July 2017, you will be able to roam like you're at home with your Fleur mobile bundle. If you exceed the bundle allowance, charges will apply.

Zone	Calling In-Zone or Back to the UK (per minute)	Calling Between European Zones (per minute)	Calling Outside European Zones (per minute)
Europe Zone 1	Included in bundle*	Included in bundle*	Included in bundle*
Europe Zone 2	Included in bundle*	Included in bundle*	Included in bundle*
Asia Pacific	80p	£1.50	£2.00
USA & Canada	£1.35	£1.50	£2.00
Rest of World 1	£1.65	£1.65	£2.00
Rest of World 2	£2.00	£2.00	£2.00

Zone	Text Price (per SMS)
International SMS	Included in bundle*
Roaming SMS Back to UK	Included in bundle*
Roaming SMS Europe Zone 1	Included in bundle*
Roaming SMS Europe Zone 2	Included in bundle*
Roaming SMS Rest of World Zone 1 SMS	£0.35 + domestic text
Roaming SMS Rest of Word Zone 2 SMS	£0.50 + domestic text
Roamed Data Per MB in Europe Zone 1	Included in bundle*
Roamed Data Per MB in Europe Zone 2	Included in bundle*
Roamed Data Rest of World Zone 1	£25.00 per 100MB
Roamed Data Rest of World Zone 2	£6.00 per MB for first 5MB and then £30.00 per 5MB increments thereafter

*Included in bundle – please ensure you are aware of your bundle allowance as once this limit has been exceeded, you will be charged Out of Bundle Rates which are detailed in the Pricing section of our website.

Mobile Roaming Rates



Aerospace & Maritime Services - The cost of using your phone when in the air or at sea.

Zone	Making a Call (per minute)	Receiving a Call (per minute)	Sending a Text (per text)	Sending a Picture Message (per message)	Using Data (per MB)
Aerospace	£1.67	£1.25	70.8p	37.5p	£5 per MB up to 5MB £25 per 5MB after that
Maritime	£2.00	£1.50	85p	45p	£6 per MB up to 5MB £30 per 5MB after that

Note: Calls from the UK to overseas destinations are charged at International Calling rates.

Changes to Roaming Zones - The following countries will move from Rest of World Zone 1 to Rest of World Zone 2: Belize, Bhutan, Burundi, Comoros, Cook Islands, Cuba, Djibouti, Equatorial Guinea, Ethiopia, Laos, Madagascar, Maldives, Sao Tome and Principe, Solomon Islands, Turkmenistan. In addition, a new Asia Pacific Zone will be introduced, details of which can be found in the Appendix below.

Roaming Zone Appendix

A list of roaming zones and destinations is detailed in full below.

Europe Zone 1: Austria; Belgium; Bulgaria; Canary Islands; Croatia; Cyprus; Czech Republic; Denmark; Estonia; Finland; France; French territories; Germany; Gibraltar; Greece; Hungary; Iceland; Ireland; Italy (inc. Vatican City); Latvia; Liechtenstein; Lithuania; Luxembourg; Malta; Monaco; Netherlands; Norway; Poland; Portugal (inc. Madeira); Romania; Slovakia; Slovenia; Spain (inc. Balearic Islands); Sweden

Europe Zone 2: Albania; Bosnia & Herzegovina; Channel Islands (inc. Guernsey, Jersey) & the Isle of Man; Faroe Islands, San Marino; Switzerland; Turkey

Asia Pacific Zone: Australia; New Zealand; Singapore; South Africa; Taiwan; Thailand

USA & Canada Zone: USA; Canada

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Rest of World Zone 1: Afghanistan; Algeria; Angola; Anguilla; Antigua and Barbuda; Argentina; Armenia; Aruba; Azerbaijan; Bahrain; Bangladesh; Barbados; Belarus; Benin; Bermuda; Bolivia; Bonaire; Botswana; Brazil; Brunei; Burkina Faso; Cambodia; Cameroon; Cape Verde; Central African Republic; Chad; Chile; China; Colombia; Congo, People's Republic; Congo, The Democratic Republic; Costa Rica; Curacao; Dominica; Ecuador; Egypt; El Salvador; Fiji; Gabon; Gambia; Georgia; Ghana; Grenada; Guam; Guatemala; Guinea; Guinea-Bissau; Guyana; Haiti; Honduras; Hong Kong; India; Indonesia; Iraq; Israel; Jamaica; Japan; Jordan; Kazakhstan; Kenya; Kosovo; Kuwait; Kyrgyzstan; Lesotho; Liberia; Macau; Macedonia; Malawi; Malaysia; Mali; Mauritania; Mauritius; Mexico; Moldova; Mongolia; Montenegro; Montserrat; Morocco; Mozambique; Myanmar (Burma); Namibia; Nepal; New Caledonia; Nicaragua; Nigeria; Oman; Pakistan; Palestine; Panama; Papua New Guinea; Paraguay; Peru; Puerto Rico; Qatar; Russia; Rwanda; Samoa; Saudi Arabia; Senegal; Serbia; Sierra Leone; South Korea; Sri Lanka; St Helena; St Kitts and Nevis; St Lucia; St Vincent and the Grenadines; Sudan (inc. South Sudan); Suriname; Swaziland; Syria; Tahiti; Tajikistan; Tanzania; The Bahamas; The British Virgin Islands; The Cayman Islands; The Dominican Republic; The Falkland Islands; The Ivory Coast (Côte d'Ivoire); The Netherlands Antilles; The Philippines; The Seychelles; The US Virgin Islands; Timor-Leste; Togo; Tonga; Trinidad and Tobago; Tunisia; Turks and Caicos Islands; UAE (United Arab Emirates); Uganda; Ukraine; Uruguay; Vanuatu; Venezuela; Vietnam; Zambia; Zimbabwe

Rest of World Zone 2: Andorra; Belize; Bhutan; Burundi; Comoros; Cook Islands; Cuba; Djibouti; Equatorial Guinea; Ethiopia; Greenland; Laos; Lebanon; Libya; Madagascar; Maldives; Sao Tome and Principe; Solomon Islands; Turkmenistan; Uzbekistan