

Mobile Roaming Rates

From 16th October 2016, please note new standard roaming costs apply, and a new zoning structure is outlined below.

Zone	Calling In-Zone or Back to the UK (per minute)	Calling Between European Zones (per minute)	Calling Outside European Zones (per minute)
Europe Zone 1	3.9p	£1.25	£1.67
Europe Zone 2	24.5p	£1.50	£2.00
Asia Pacific	80p	£1.50	£2.00
USA & Canada	£1.35	£1.50	£2.00
Rest of World 1	£1.65	£1.65	£2.00
Rest of World 2	£2.00	£2.00	£2.00

Zone	Text Price (per SMS)
International SMS	£0.2917
Roaming SMS Back to UK	£0.043
Roaming SMS Europe Zone 1	£0.043
Roaming SMS Europe Zone 2	£0.068
Roaming SMS Rest of World Zone 1 SMS	£0.35 + domestic text
Roaming SMS Rest of World Zone 2 SMS	£0.50 + domestic text
Roamed Data Per MB in Europe Zone 1	£0.1456 (per MB)
Roamed Data Per MB in Europe Zone 2	£0.38 (per MB)
Roamed Data Rest of World Zone 1	£25.00 per 100MB
Roamed Data Rest of World Zone 2	£6.00 per MB for first 5MB and then £30.00 per 5MB increments thereafter

Changes to our Aerospace & Maritime Services - The cost of using your phone when in the air or at sea will also change.

Zone	Making a Call (per minute)	Receiving a Call (per minute)	Sending a Text (per text)	Sending a Picture Message (per message)	Using Data (per MB)
Aerospace	£1.67	£1.25	70.8p	37.5p	£5 per MB up to 5MB £25 per 5MB after that
Maritime	£2.00	£1.50	85p	45p	£6 per MB up to 5MB £30 per 5MB after that

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Note: Calls from the UK to overseas destinations are charged at International Calling rates.

Changes to Roaming Zones - The following countries will move from Rest of World Zone 1 to Rest of World Zone 2: Belize, Bhutan, Burundi, Comoros, Cook Islands, Cuba, Djibouti, Equatorial Guinea, Ethiopia, Laos, Madagascar, Maldives, Sao Tome and Principe, Solomon Islands, Turkmenistan. In addition, a new Asia Pacific Zone will be introduced, details of which can be found in the Appendix below.

New Roaming Zone Appendix

A list of roaming zones and destinations is detailed in full below.

Europe Zone 1: Austria; Belgium; Bulgaria; Canary Islands; Croatia; Cyprus; Czech Republic; Denmark; Estonia; Finland; France; French territories; Germany; Gibraltar; Greece; Hungary; Iceland; Ireland; Italy (inc. Vatican City); Latvia; Liechtenstein; Lithuania; Luxembourg; Malta; Monaco; Netherlands; Norway; Poland; Portugal (inc. Madeira); Romania; Slovakia; Slovenia; Spain (inc. Balearic Islands); Sweden

Europe Zone 2: Albania; Bosnia & Herzegovina; Channel Islands (inc. Guernsey, Jersey) & the Isle of Man; Faroe Islands, San Marino; Switzerland; Turkey

Asia Pacific Zone: Australia; New Zealand; Singapore; South Africa; Taiwan; Thailand

USA & Canada Zone: USA; Canada

Rest of World Zone 1: Afghanistan; Algeria; Angola; Anguilla; Antigua and Barbuda; Argentina; Armenia; Aruba; Azerbaijan; Bahrain; Bangladesh; Barbados; Belarus; Benin; Bermuda; Bolivia; Bonaire; Botswana; Brazil; Brunei; Burkina Faso; Cambodia; Cameroon; Cape Verde; Central African Republic; Chad; Chile; China; Colombia; Congo, People's Republic; Congo, The Democratic Republic; Costa Rica; Curacao; Dominica; Ecuador; Egypt; El Salvador; Fiji; Gabon; Gambia; Georgia; Ghana; Grenada; Guam; Guatemala; Guinea; Guinea-Bissau; Guyana; Haiti; Honduras; Hong Kong; India; Indonesia; Iraq; Israel; Jamaica; Japan; Jordan; Kazakhstan; Kenya; Kosovo; Kuwait; Kyrgyzstan; Lesotho; Liberia; Macau; Macedonia; Malawi; Malaysia; Mali; Mauritania; Mauritius; Mexico; Moldova; Mongolia; Montenegro; Montserrat; Morocco; Mozambique; Myanmar (Burma); Namibia; Nepal; New Caledonia; Nicaragua; Nigeria; Oman; Pakistan; Palestine; Panama; Papua New Guinea; Paraguay; Peru; Puerto Rico; Qatar; Russia; Rwanda; Samoa; Saudi Arabia; Senegal; Serbia; Sierra Leone; South Korea; Sri Lanka; St Helena; St Kitts and Nevis; St Lucia; St Vincent and the Grenadines; Sudan (inc. South Sudan); Suriname; Swaziland; Syria; Tahiti; Tajikistan; Tanzania; The Bahamas; The British Virgin Islands; The Cayman Islands; The Dominican Republic; The Falkland Islands; The Ivory Coast (Côte d'Ivoire); The Netherlands Antilles; The Philippines; The Seychelles; The US Virgin Islands; Timor-Leste; Togo; Tonga; Trinidad and Tobago; Tunisia; Turks and Caicos Islands; UAE (United Arab Emirates); Uganda; Ukraine; Uruguay; Vanuatu; Venezuela; Vietnam; Zambia; Zimbabwe

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Rest of World Zone 2: Andorra; Belize; Bhutan; Burundi; Comoros; Cook Islands; Cuba; Djibouti; Equatorial Guinea; Ethiopia; Greenland; Laos; Lebanon; Libya; Madagascar; Maldives; Sao Tome and Principe; Solomon Islands; Turkmenistan; Uzbekistan